### Research Question

How do Faculty/Staff/Administrators use technology on the BC Campus?

<table>
<thead>
<tr>
<th>Survey</th>
<th>November/December 2007</th>
<th>Online Survey – 100+ Respondents comprised of Faculty, Staff, Administrators</th>
<th>Kimberly Van Horne Kristin Rabe Cindi Swoboda (with online survey)</th>
</tr>
</thead>
</table>

#### Survey Questions:

1. My Role at BC?
2. My Usual working hours
3. Areas I usually teach/work
4. I use technology in the area I teach/work in
5. What technology do you use?
6. I need little or no help for setup or operation of the technology I use
7. What technology would likely use in your area if available?
8. If I could have training what would it be?
9. If you could do ONE thing to enhance your ability to use technology in your area it would be?
10. Did you know there are separate services for computer versus media services
11. Do you know what resources to call when you need assistance with technology for repairs and for media use assistance
12. What is your expectation for service?
| What information did the technology survey provide Media Services and Information Services and Extended Learning with? | We learned about half of the respondents did not know there were two separate departments. Information was disseminated among the two other departments | Kristin Rabe  
Media Services Staff |
|---|---|---|
| How will the technology survey data be used? | The data was instrumental in assisting with the creation of a new flier for Media Services. A new website and a semi-quarterly newsletter that will address some issues raised in survey | Web  
Printed new flier  
Kristin Rabe  
Media Services Staff |